

PRIVACY POLICY

I. Social and Market Research

Holele 42 Sp. z o.o. may use Davatis System to conduct social and market research by means of customer questionnaires. Its purpose will be to collect some informations about System's functionality, its possible bugs or about opinions on planned new functions. The gathered data won't be sold nor given to the third parties.

Hotele 42 Sp. z o.o. abides by all Polish and European regulations concerning this kind of research. We guarantee to all users of Davatis System anonymity and security.

II. Login Name and Password

The secure encrypted SSL connection gives a hundred percented certainty that nobody can gain an unauthorized access to our users' accounts.

Users can register only with their e-mail adress as a login name. Accounts registered with fictious e-mail addresses will be deleted in order to protect server against and prevent the intrusions of bots.

A password should be difficult to guess. To make it secure, password should be composed of a minimum of seven letters and two digits. The password is being stored within the system encrypted.

Users are responsible for keeping their login name and password in secret. Hotele 42 Sp. z o.o. doesn't bear any responsibility for the damages resulting from revealing them to others.

III. Cookies

Cookies are small bits of information, which can be stored by the Administrator in the User's computer in order to provide the proper working of Davatis System.

Cookies are entirely safe for other data stored in the computer. It's impossible to use them to seize this data. They also don't enable any viruses nor any other malware to attack the computer.

The Administrator doesn't use cookies to gather the User's personal data such as their surname or their e-mail adress. Any information gathered with the use of cookies is stored in a collective specialized database.

IV. Information gathering and processing

The exclusive controller of data stored in Davatis System is its Administrator.

The Administrator doesn't sell, share nor lease these data to the third parties in a manner inconsistent with the provisions of Terms of Use.

The Administrator shares these data only with their Customers and only in the purposes directly connected with process of booking accommodation.

The Administrator doesn't interfere in the data entered to the System by its Users unless these data don't violate provisions of the Act on the Protection of Personal Data or any other Polish legislation nor infringe the Terms of Use nor breaks the rules of netiquette.

The Administrator shall endeavor to ensure that with the development of IT Users feel more comfortable and, first of all, safe.

V. Payment cards transactions security

Payments for reservation made by payment cards or bank transfers are supported by a company that guarantees total security of Your personal information required in the reservation process.

VI. When we send e-mails?

After creating an account in Davatis System User receives an e-mail with the activation URL by means of which they're supposed to confirm the registration data. If the User's account is blocked, the Administrator will send upon User's requests a message with the URL that allows them to unblock it. Also if the User's password is forgotten or lost, the User will receive on their request, via e-mail, a message with the URL that allows them to enter a new password.

The users who manage an accommodation facility receives also messages about every reservation changes, customers' requests and reviews posted by them.

After making a new reservation, the Customer receives via e-mail the information that it has been successfully made and the request for payment. After payment for reservation is booked and reservation status change to "Paid", the Customer receives the next message with thanks for timely payment.

The Customer, who selected "payment by bank transfer", will receive message with request for doing the transfer and further instructions. If the transfer won't be booked within a defined time (2 or 3 days), then the Customer will receive a reminder. The reminder will be sent every day for a week and then, if the transfer is still not made, the Customer's reservation will be deleted. This will be also noticed to the Customer via e-mail.

After the departure date entered into the booking form the Customer will receive via e-mail a questionnaire about their opinion on visited accommodation facility. If the Customer fill it in (it's optional), the entered content will be published in System in order to inform other customers about the quality of accommodation.

The Customer is free to cancel their reservation at any time (but, let's remark this, if it happens after the designated time, the accommodation facility owner may charge an additional fee according to their price policy). The reservation may also be cancelled by the the accommodation facility owner, if they're unable to provide the reserved accommodation. In both these situations Users receive appropriate messages via e-mail.

VII. Contract termination and account deletion

The contract between the Administrator and the User being the accommodation facility owner may be terminated upon request of the User. The notice period is 30 days and after that period the Administrator deletes User's account, but they are still allowed to process the gathered informations about the User. The Administrator is also allowed to process personal data of the Customers who booked accommodation in the User's facility.

The contract, that we mentioned above, terminate also in some other circumstances which are enumerated and regulated in Terms of Use.

VIII Search engine indexing

Data published in System are available on the Internet and may be shown as a search engine result. People who don't have an account in Davatis can see only these data, which Users made public in accordance with the provisions of Terms of Use and Privacy Policy.

IX. Final provision

It's obvious that services, functions and rights may change in time.

Every such change will be noticed to User both via e-mail and by in Davatis System. It will be also followed by appropriate amendments to the Privacy Policy and Terms of Use. The most significant changes (as regarded from the standpoint of the User) will be appropriately emphasized.

None of such changes will harm User's acquired rights; the Administrator won't limit them without User's explicit consent.